



## Products affected

Truck			Bus			Power Solutions			
4	PGRT	LPGRS	4	FKN	CK	P93	P96	E2011	PS2024
-	X	X	-	X	X	-	-	X	-

**Miscellaneous:** Affected specifications: SESAMM6 vehicles

## Inadvertent factory reset of parameters

### Background

It may happen that parameters have been inadvertently reset to baseline values for some control systems during a software update. The deviation may have occurred in control systems that have been spare part programmed when there was a fault in the parameter setting flow.

### Production solution

A new spare part programming or a new software update of the control unit in the vehicle removes the risk of the parameters being factory reset. The solution has been introduced in SWS since 2025-05-08 and in SDP3 since version 2.65.1 (2025-04-23).



#### NOTE:

*The production solution cannot correct the fault when replacing the control unit, but only for control units in vehicles. Parameters that have already been factory reset cannot be corrected automatically, but can be corrected with a manual parameter setting.*

### When renewing the control unit

1. Check if the control unit has had a software update between 2023-12-04 and 2025-05-08. If it has not had one, perform the renewal as usual.



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2. If an update has taken place during that time, find out if the vehicle should have any customised parameters. For example:
    - Ask the customer how the vehicle is used.
    - Check the parameters using SDP3.
    - If this is not possible, or if it does not contain any deviation, please contact Technical Support for the older parameter values.
  3. After renewing the control unit, check the parameters of the control system using SDP3.
  4. Change parameters if necessary to make the vehicle operate according to the customer's wishes.